



“It's taking a very small number of trained law enforcement officers and, in essence, creating a much larger force in terms of capability and response.”

Charles White,
Director of Security,
Jaxport
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PORT SECURITY

CUSTOMER: Port Authority, City of Jacksonville, Florida, USA

CHALLENGE: Better secure one of the USA's largest and busiest ports.

RISKS: Terrorist threats; undetected intrusions; cargo theft.

SITUATION

The Port of Jacksonville required a comprehensive system for enhanced security across their extensive port facilities to include better perimeter security and infrastructure protection. Though on a limited budget, the Port Authority desired the ability to respond to potential threats more proactively. In addition, management needed better coordination between port and U.S. Customs & Border Protection personnel.

SOLUTION

Despite a vast coverage area, ObjectVideo and its partners were able to design and implement a special ‘first responder’ system that gave Port Police the ability to directly receive alerts, regardless of location, and thereby respond more quickly. Each police cruiser was outfitted with an innovative wireless command center, complete with map-based interface and flexible alert output. This solution significantly multiplies the available security force, dramatically reduces response times, and saves JAXPORT the considerable expense of building and maintaining a centralized monitoring operation.

To further strengthen the JAXPORT deployment, Homeland Security's U.S. Customs & Border Protection Bureau (CBP) utilized software licenses from its enterprise agreement with ObjectVideo giving access to cameras and software to CBP officers. Thereby, the JAXPORT intelligent alerting system fully benefits CBP officials administering their own unique security responsibilities.

The JAXPORT integrated first responder solution is a clear example of how the open architecture of ObjectVideo VEW can be effectively integrated with other security applications to save money and provide more proactive security services to even very large facilities. This coordinated approach now provides all port officials a common operational picture, significantly increasing situational awareness and providing the ability to respond to threats in real time.